

# Dear Friends, Colleagues, and Community Members,

As I reflect on another year of service at CompleteCare Health Network, I am filled with immense gratitude and pride for what our dedicated team has accomplished. Our unwavering commitment to providing accessible, high-quality healthcare to the communities of Southern New Jersey has remained our guiding principle throughout the year.

The past twelve months have been transformative for CompleteCare. We've expanded our services, enhanced our facilities, and deepened our community partnerships. Most importantly, we have continued to touch lives—serving over 55,000 patients across our 19 locations, including our Mobile Medical Unit (MMU), which brings vital care directly to communities in Cumberland, Gloucester, and Cape May counties.

I am particularly excited about the upcoming changes to CCHN that will further strengthen our ability to serve our communities. Our commitment to our local communities extends beyond the walls of our health centers. Through our education and outreach programs, we've worked to address social determinants of health, promote preventive care, and reduce health disparities. Our partnership with local schools, businesses, and community organizations has allowed us to meet people where they are and provide the support they need to live healthier lives.

We understand that our strength comes from the communities we serve. Your trust in us as your healthcare provider inspires us to continually improve and innovate. We are deeply committed to remaining responsive to your needs and being a reliable partner in your health journey.

Looking ahead, I am confident that CompleteCare Health Network will continue to grow and evolve, always guided by our mission to provide quality healthcare with dignity and respect to everyone who walks through our doors, regardless of their ability to pay.

Thank you for your continued support and trust in CompleteCare Health Network. Together, we are building healthier communities in Southern New Jersey.

With sincere appreciation,

J. CURTIS EDWARDS

PRESIDENT AND CEO, COMPLETECARE HEALTH NETWORK





# Mission, Vision & Values

# **Mission Statement**

To improve lives by providing convenient, comprehensive, high-quality healthcare to every person in every community we serve.

# **Vision Statement**

CompleteCare Health Network will maintain its position as the leading community health center in the state and become a model for all other healthcare organizations to follow.

# **Board Officers**

Arthur Horn | CHAIRPERSON

Maria Laboy | VICE CHAIRPERSON

Sandra Rodriguez | SECRETARY

Demetrica Todd | TREASURER

# **Board Members**

Gladwyn Baptist, MD

Paul Cooper

Victor Cruz

**Beverly Dairsow** 

Dulce Y. Gomez

James Quinn

James Rambo

Tracey L. Wells-Huggins, RN

**Iennifer Deshields** 

# **Executive Team**

J. Curtis Edwards, MBA | PRESIDENT & CEO

Jean Calderon | SENIOR EXECUTIVE ASSISTANT

Azizeh J. Salloum, MD, MPH | CHIEF MEDICAL OFFICER

Brian Stringari, CPA | CHIEF FINANCIAL OFFICER

Esteban DeJesus, BS | CHIEF INFORMATION OFFICER

Selina Asante, MPH. DDS | DENTAL DIRECTOR

Richie Elwell | EXECUTIVE VICE PRESIDENT OF BUSINESS & OPERATIONS

Meghan Spinelli | VICE PRESIDENT OF COMMUNITY & GOVERNMENT RELATIONS

Salita DeMary, MA | DIRECTOR OF COMMUNICATIONS & MARKETING

Kimberly McCargo, BSN, MPH | DIRECTOR OF QUALITY &

POPULATION HEALTH SERVICES

AnnaMaria Rosado, CPCS | DIRECTOR OF MEDICAL STAFF SERVICES & RECRUITMENT

Robert Moran, MBA | DIRECTOR OF FACILITIES & CORPORATE COMPLIANCE

Myrna Cortes, MBA | DIRECTOR OF HUMAN RESOURCES

Lernell Williams | ASSOCIATE DIRECTOR OF NURSING

Inez Acosta, Esq. | CHIEF LEGAL OFFICER

# We will create and maintain a healthier community by:

- Anticipating and responding to the needs of our patients to reduce and eliminate health disparities.
- Collaborating with the community to provide accessible care.
- Creating a consistent and financially stable model of care.
- Maximizing technology to ensure an innovative and collaborative healthcare experience.
- Providing an exceptional working environment for staff to help attract top-notch employees and providers.

# **Values**

- Accessibility
- Affordability
- Quality



55,480

2024 PATIENTS

253, 397

IN-PERSON VISITS

15,839

**VIRTUAL VISITS** 



# **Services Include**

- Addiction Services
- Counseling & Mental Health Services
- Harm Reduction
- Optometry
- Chiropractic Care
- Dental
- Dermatology
- Infectious Disease
- Nephrology
- OB/GYN
- Primary Care
- Pediatrics
- Podiatry
- Hematology/ Oncology
- Vascular
- Consultation







# **Our Patients**

# BY INCOME

• 100% or Below: 47%

• 101-150%: **12%** 

• 151-200%: **8%** 

• Over 200%: 6%

• Unknown: 27%

# **BY AGE**

• 18 and under: 32%

• 19-34: **22%** 

• 35-49: **21%** 

• 50-64: **16%** 

• 65+: **9%** 





## **BY COUNTY**

91% of our Patients reside in our service area

• Cumberland: 68%

• Gloucester: 14%

• Cape May: **9%** 

• Camden: **3%** 

• Salem: **3%** 

• Atlantic: 2%

• Burlington: **o% (71 Patients)** 

• Somerset: **0% (35 patients)** 

• Other: 1% (608 patients)

# **BY RACE**

• White: 49%

• African American: 37%

• Asian: 1%

• Native Hawaiian/Pacific

Islander: 1%

• American Indians: 2%

• Unreported: 11%

More than 1 race: 0%(144 patients)

# BY ETHNICITY

• Hispanic/Latino: 44%

• Non-Hispanic/Latino: 49%

• Unreported: **7%** 

# BY SPECIAL POPULATION:

• Public Housing: 18,056

• Veterans: 721

• Homeless Individuals: 8,263

 Agriculture Workers & Dependents: 10,104

School-Based Health Center

Patients: **1,696** 

# BY COVERAGE

• Uninsured: 16%

• Medicaid: **58%** 

• Medicare: 7%

• RWB: .06%

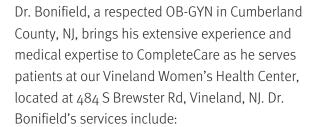
• Commercial: 19%

• Other: **0%** 

# 2024 Highlights

# DR. ERIC BONIFIELD JOINS COMPLETECARE HEALTH NETWORK

CompleteCare Health Network welcomed Dr. Eric Bonifield to our Women's Health team, further strengthening our commitment to high-quality, and accessible care for local residents.



- · Reproductive health
- Pre- and post-natal care
- Contraception
- Fibroid care
- Breast, cervical, and ovarian cancer screenings
- Routine gynecological exams
- Surgical procedures, including hysterectomies and myomectomies, with the addition of roboticassisted surgeries
- Obstetrical care, including vaginal and C-section deliveries

Welcome to the team Dr. Bonifield!

## MEN'S AND FAMILY HEALTH PROFESSIONALS

CompleteCare Health Network expanded our Gloucester County services with the grand opening of Men's and Family Health Professionals in 2024. The project of Mr. Arthur Horn, Chairman of CompleteCare's Board of Directors, our CEO, J. Curtis Edwards, and multiple members of our organization, had been in the works for more than 10 years.

The 2,853 square foot Men's and Family Health Professionals facility features total family healthcare with a specific focus on men's health. The facility's services include:

- Men's Health
- Women's Health
- Mental Health
- Pediatrics
- Well-Visits (physicals)
- Family Practice
- Immunizations
- Phlebotomy
- Substance Abuse and Addiction Services

CCHN aims to continue expanding our services as a part of advancing our mission of providing high-quality accessible healthcare to all of the communities that we serve.



# **FAMILY DENTAL PROFESSIONALS IS NOW OPEN!**

CompleteCare Health Network proudly celebrated the official ribbon cutting of Family Dental Professionals, located at 351 Irving Avenue in Bridgeton, NJ. The event welcomed distinguished guests including City of Bridgeton Mayor Albert Kelly and Congressman Jeff Van Drew. Attendees toured the newly opened facility, which features nine state-of-the-art exam rooms, dedicated staff areas, and vibrant artwork that reflects the brightness of our patients' smiles.



# LOOKING AHEAD: 2025 & BEYOND

# HARM REDUCTION

ANCHOR (Accessible Networks for Compassionate Harm Reduction, Outreach and Recovery), powered by CompleteCare Health Network is our organization's new Harm Reduction program. ANCHOR provides safe syringe access, naloxone distribution, and direct connections to treatment and healthcare services—including dental care for those suffering from addiction. Our supportive community approach works to effectively reduce the spread of blood-borne diseases and reduce the harm associated with substance use while creating pathways to recovery and improved health outcomes.

# **JOINT COMMISSION VISIT**

As part of our ongoing commitment to quality and patient safety as a Patient Centered Medical Home. CompleteCare Health Network will welcome representatives from The Joint Commission for a comprehensive site visit this year. The surveyors will conduct a thorough review of our facilities, policies, and practices, providing valuable feedback as a part of our dedication to meeting national standards of care. We remain focused on continuous improvement and excellence across all areas of our network!

# CONTINUED CAPE MAY COUNTY EXPANSION

As part of our ongoing commitment to expanding access to healthcare, CompleteCare Health Network is planning the development of a new site in Rio Grande, New Jersey. With a targeted 2026-2027 opening, this expansion will enhance our ability to serve the Cape May County community and meet the growing demand for quality and affordable care.





# **Foundation Board**

Dr. Gladwyn Baptist

Gilbert Walter

**BOARD VICE-CHAIR** 

Erin Mendez

SECRETARY

Paul Thakkar

**TREASURER** 

James Quinn
Joanne Gittone
Antwan McClellan
Tracy Jenkins
Erica Mosley

# Foundation Director

Joseph Cortez

# **The Year Ahead**

In 2025, the Foundation will continue to raise funds to support the following programs:

**BABY LOVE:** The Baby Love Program has been instrumental in improving the health outcomes of expectant mothers. The program offers ongoing support and gifts to pregnant women throughout their pregnancies, encouraging them to prioritize their prenatal care.

**REACH OUT & READ:** This initiative fosters early childhood literacy by distributing books to children between the ages of 6 months to 5 years old during their check-up appointments at CCHN. It actively encourages both young patients and their parents to prioritize the act of reading together.

**HEALTH SOLUTIONS:** The Health Solutions Program provides kids access to health services by transporting children from local schools to medical and dental visits at CompleteCare's health centers.

**VET SMILES:** A program which welcomes veterans to participate in CompleteCare Health Network's dental program free of charge.







**2024 Funds Raised:** 

\$123,000

TO LEARN MORE ABOUT THE FOUNDATION VISIT FOUNDATION.COMPLETECARENI.ORG

# **Events**

## **HANDBAG BINGO**

Handbag Bingo will be held on May 9, 2025 at the Millville Elks Club in Millville, NJ. Join us for an evening of excitement, laughter, the chance to win raffle prizes, a 50/50 and more. Handbag Bingo is a unique twist on the classic game, you will be playing for a chance to win twelve trendy and stylish handbags from renowned brands like Kate Spade, Michael Kors, Coach, Vera Bradley and more! It is the perfect opportunity to add some new fashion statements to your collection while enjoying a fun-filled evening with friends, co-workers, and fellow fashion enthusiasts.

# CUMBERLAND COUNTY LEGENDS 2025

Legends 2025 will be held on April 11, 2025 at Merighi's Savoy Inn. Our annual event will honor Darlene Barber, Dr. James Tenbrook, and Stephen Plevins.

# HALLOWEEN BONE RUN & WALK

The Foundation's annual Halloween Bone Run & Walk will be held on Saturday, October 18, 2025 at Parvin State Park. Runners and walkers from across the country will participate in this fantastic fall event. A 5k run and one mile walk through the park will culminate with a health fair, awards, and cash prizes!



# 2024 Grant Funding

<b>Grant Name</b>	Funding Agency	2024 Funding Amount
Ryan White Part B	NJ Department of Health – Division of HIV, STD, & TB Services	\$ 772,314
HIV Services	NJ Department of Health — Division of HIV, STD, & TB Services	\$ 450,000
Harm, Reduction Services	NJ Department of Health – Division of HIV, STD, & TB Services	\$424,500
School-Based Youth Service	Department of Children & Families	\$1,202,402
Vot-ER	Vot-ER's Community Civic Engagement Program	\$9,000
Screen NJ	Rutgers Cancer Institute of NJ	\$57,500
330 Grant	Health Resources and Services Administration	\$8,326,868



# The Best of the Best

At the end of each year CompleteCare honors staff with awards. Many are voted on by their peers or by the staff at the Executive level.



# **Congratulations to our 2024 honorees!**

EMPLOYEE OF THE YEAR:

Braizonna Williams, LPN

MEDICAL PROVIDER OF THE YEAR:

Dr. Jacob Cogen

DENTAL PROVIDER OF THE YEAR:

Dr. Kimberly Benberry

NURSE OF THE YEAR:

Jackie Balbuena, LPN

ON-SITE CLINICAL STAFF PERSON(S)

OF THE YEAR:

**Stephanie George-Rivas** 

Elizabeth Balbuena

FLOW STAFF PERSON(S)

OF THE YEAR:

Kellie Brown, LPN

**Angela Calixto** 

INNOVATION AWARD:

**Evangelina Sanchez and** 

the VHS Team

LEGACY AWARD:

Lisa Bramante

SILENT HERO(S):

**Luciano Vargas** 

**Tayvon McArthur** 

**Noemy Echevarria** 

Dr. Veronica Gonzalez-Rivera

**Justa Rivera** 

SPIRIT OF COMPLETECARE:

**Edward Charles Keegan IV** 

**Betsy Agrippa** 

Rafael Marquez Cruz

**Miguel Ramos** 

CUSTOMER SERVICE STAR(S):

Deandra Beebe

Suleika Rodriquez

lessica Patton

Lucinda Bernstein

Christopher Simkins, PMHNP

TEAM PLAYER(S):

**Dorcas Diaz** 

**Mevelin Huertas** 

**Lisa Rowe** 

**Tara Davenport** 

**Lawrence Oden** 

QUALITY STANDARDS AWARD:

Joseph Cipriano, DNP

**Guadalupe Tapia** 

Dr. Alfred DeSimone

PERFECT ATTENDANCE AWARDS:

**Lucinda Berstein** 

Pauline Abali

Kellie Brown, LPN

**Omayre Arce** 

# **CompleteCare Health Network Locations**

Complet

- WOW (WELLNESS ON WHEELS) MOBILE - DENTAL **SERVICES**
- MOBILE MEDICAL UNIT **MEDICAL SERVICES**

Locations throughout South Jersey – Hours vary

# **CUMBERLAND COUNTY**

# **Bridgeton**

Adult & Specialty Medical Professionals 30 North Pearl Street Bridgeton, NJ 08302



Kids' Corner **Broad Street School** 251 West Broad St. Bridgeton, NJ 08302

Pediatric & Family **Medical Professionals** 265 Irving Ave. Bridgeton, NJ 08302

Family Dental Professionals 351 Irving Ave. Bridgeton, NJ 08302



Teen Center Bridgeton High School 111 North West Ave. Bridgeton, NJ 08302

# Millville

Medical & Dental Professionals 530 North High St. Millville, NJ 08332

# Newport

Kids' Center Downe Township Elementary School 220 Main St. Newport, NJ 08345

#### Seabrook

Colt Connection Cumberland Regional High School 90 Silver Lake Rd. Seabrook, NJ 08302

#### Vineland

RiteCare at Vineland ShopRite 1255 West Landis Ave. Vineland, NJ 08360

Women's Medical Professionals 484 South Brewster Rd. Vineland, NJ 08361

Vineland Health Campus 785 West Sherman Ave. Vineland, NJ 08360

Hallways to Health Vineland High School 3010 East Chestnut Street Vineland, NJ 08361

#### **GLOUCESTER COUNTY**

# Glassboro

Dental Professionals 335 North Delsea Dr. Glassboro, NJ 08028 Medical Professionals Collegetown Plaza 715 North Delsea Dr. Glassboro, NJ 08028

## Williamstown

Men and Family Health Professionals 711 Marsha Ave. Williamstown, NJ 08094



# Woodbury

Family Medicine Center 75 West Red Bank Ave. Woodbury, NJ 08096

# **CAPE MAY COUNTY**

### Wildwood

Medical & Dental Professionals 3700 New Jersey Ave. Wildwood, NJ 08260

#### **ADMIN LOCATIONS**

Corporate Offices, Bridgeton 14 N Pearl St. Bridgeton, NJ 08302

Population Health, Millville 905 Main St. Millville, NJ 08332

## **PHONE NUMBERS:**

Cape May: 609-465-0258 Cumberland: 856-451-4700 Glassboro: 856-863-5720